



V2H FAQs

Q: What is a Wallbox Quasar?

A: Wallbox Quasar is a bi-directional charger that lets you charge and discharge your EV, allowing you to power your premises with your car battery. Learn more about Wallbox Quasar here:

https://wallbox.com/en_catalog/quasar-dc-charger

Q: Is the Wallbox Quasar available in New Zealand now?

A: Wallbox Quasar is not yet available in New Zealand. Check the Transnet website for updates on availability:

<https://www.transnet.co.nz/shop/EV+Charging.html>

Q: How do I purchase a Wallbox Quasar?

A: Wallbox Quasar will be imported by Transnet on demand.

Q: What will a Wallbox Quasar cost?

A: Wallbox Quasar is expected to retail for approx. NZ\$15,000 subject to exchange rate and shipping costs.

Q: How do I operate a Wallbox Quasar?

A: Wallbox Quasar is managed by an app. It can set max download current up to the vehicles maximum limit.

Q: Who can install a Wallbox Quasar?

A: Wallbox Quasar requires a registered electrician to wire up for any commercial or home set up.

Q: Is the Wallbox Quasar compatible with standard AC power supply to my home?

A: Yes. Wallbox Quasar is compatible with single-phase AC power supply common in Kiwi homes, but it can only be active during normal operation of the power grid (not during a power outage).

Q: Where can I mount the Wallbox Quasar?

A: It can be mounted outside or inside on suitable mounts to wall studs. It weighs approximately 7kg.

Q: How big is the Wallbox Quasar?

A: 350 x 350 x 150 mm

Q: How do I connect my vehicle to a Wallbox Quasar?

A: It comes with a CHAdeMO fast charge connection only. It will not work via a Type 1 or Type 2 AC charge port.

Q: How will the Wallbox Quasar look in my home?

A: To how the Wallbox Quasar will look in real size. Go to: https://wallbox.com/en_catalog/quasar-dc-charger