

TOTALCARE SERVICE, SAFETY & OPERATIONAL CHECK PACKAGE

A comprehensive service is about physically doing certain things to maintain your car like replacing the engine oil and oil filter, and also running operational checks to see that all components are in good condition. If we find anything unusual or an item that needs further attention, we will discuss this with you first before any work is undertaken.

WHAT WE DO:

1	Remove wheels to access brakes
2	Visually inspect & measure front brakes
3	Visually inspect & measure rear brakes
4	Adjust the handbrake
5	Lube front bonnet catch
6	Lube rear boot catch
7	Reset all tyre pressures including spare tyre or check TRK expiry date
8	Reset tyre pressure monitoring system
9	Measure & record the tyre tread depths
10	Drain engine oil
11	Replace oil filter (*turbo models – turbo B service only)
12	Replace engine oil
13	Change sump plug washer
14	Torque sump plug
15	Top up differential fluid as required
16	Lube door hinges, clean check straps & check door handles' operation
17	Fill window washer bottle
18	Inspect window wiper condition
19	Complete road test
20	Connect the Honda DST-I diagnostic tool to check vehicle systems & run software updates

WHAT WE CHECK:

21	Engine starting performance	49	Inspect underbody for signs of oil leakage
22	Steering operation	50	Inspect driveshaft boots
23	Brake travel	51	Fuel line including filter – if applicable
24	All windows are operating correctly	52	Exhaust & mounts
25	All gauges, washers & wipers	53	Carry out general underbody inspection
26	Operation of vehicle horn	54	Run engine & check oil light
27	All interior lights	55	Check for oil leaks & recheck oil level
28	Exterior lights, indicators & brake lights		
29	Heater & air conditioning system		
30	Operation of all seat belts		
31	Brake fluid level & condition		
32	Clutch fluid level & condition		
33	Radiator inhibitor condition		
34	Coolant level		
35	Transmission oil level & condition		
36	Air filter element		
37	Power steering fluid		
38	All drive belts		
39	Spark plugs		
40	Check & test battery condition & terminals. Charge IMA / e:HEV hybrid battery to full charge – if applicable		
41	Pollen filter		
42	Front wheel bearings		
43	Steering rack & joints		
44	Front suspension joints		
45	Front brake lines, hoses & shock absorbers		
46	Rear wheel bearings		
47	Rear suspension joints		
48	Rear brake lines, hoses & shock absorbers		

**WE'LL RETURN YOUR
CAR WASHED, VACUUMED
AND TYRES BLACKED,
READY TO GO**

QUESTIONS YOU MAY HAVE:

ISN'T A SERVICE AT HONDA MORE EXPENSIVE?

There are a number of companies offering service packages but make sure you know what is included in the advertised price. Our TotalCare Package is a Honda Genuine Service, offering a standard 55-point service, safety and operational check that helps maintain the performance and resale value of your vehicle. Your local Authorised Honda outlet will advise vehicle-specific capped pricing.

WHAT HAPPENS AT A SERVICE?

Our technicians do physical work on your car, such as replacing oil and oil filters, and checking brakes and measuring tyre tread to ensure your car is safe. Visual and computer diagnostic checks ensure that everything is in perfect condition.

HOW DO I KNOW MY BILL WON'T BE A 'SURPRISE'?

We have a vehicle-specific maximum price cap for our TotalCare service, so you'll know the base cost up front. As they work through their checklist, our technicians will identify any periodic maintenance or repairs that are required — we will discuss the cost for these with you before doing any further work.

CAN'T MY LOCAL MECHANIC DO THE SAME JOB?

They can. However, with increasingly sophisticated vehicles and software that control the vehicle's performance our trained technicians not only understand Hondas, they also have access to the latest Honda Computer Diagnostic Equipment to efficiently check systems and diagnose problems if required. Plus they only use genuine Honda parts specifically designed for your car.

WHY COME TO HONDA TO CHANGE OIL AND OIL FILTERS ?

Not all engine oils are the same. As they play a key role in protecting your engine and ensuring its performance, we are very particular about oil. We only use genuine Honda oils which are designed for Honda vehicles and tested extensively to maintain optimum performance, improve fuel efficiency and reduce emissions.